

- ✦ The need for Family support services was identified in the 1970's. Since then, State and Commonwealth Government funds have been provided for the services. The State Government continues to provide funding, which is administered by the Department of Family and Community Services
- ✦ Because Family Support Services are NOT Government bodies and are based in the community they offer a range of services to families
- ✦ Family members are encouraged to contribute to the management of their service, ensuring that it continues to meet the needs of those it serves

HOW TO REFER

Families or individuals within families may refer themselves or be referred by other services, with the family's permission by contacting the director of Wagga Wagga Family Support Services by phone or calling in to the centre.

Wagga Wagga Family Support Services Inc.

ABN 71 531 245 129

"The Piazza"
Suite 15, 46-52 Baylis Street
Wagga Wagga, NSW, 2650

Phone: 02 6921 7544

Fax: 02 6921 6805

Email: info@waggafamilysupport.org.au

Family Support Problem Gambling Counselling and Family Support Financial Counselling

"The Piazza"
Suite 15, 46-52 Baylis Street
Wagga Wagga, NSW, 2650

Phone: 02 6921 7675

Fax: 02 6921 8105

www.waggafamilysupport.org.au

All services are provided free of charge

Wagga Wagga Family Support Services Inc.



THERE ARE OVER 125 FAMILY SUPPORT SERVICES IN NSW

MISSION STATEMENT

To provide programs to families and individuals in a way that reflects the needs and aspirations of the communities serviced, while giving due respect to the worth of individuals, personal dignity and the right to quality of life.

WHAT DOES WAGGA WAGGA FAMILY SUPPORT SERVICES OFFER YOU?

Support to families in developing skills and competency in child rearing and family relationships.

To help families become more aware of professional and community services within the area and to assist client access to them.

WE AIM TO HELP

All families with children whose capacity to function effectively has been affected by temporary or long term stress.

Families may be two parent, sole parent, teenage parent, culturally diverse, extended family and so on.

SERVICES PROVIDED BY WAGGA WAGGA FAMILY SUPPORT ARE:

- ✧ Home Visiting
- ✧ Groups for mutual support, parent education, development of skills and self confidence
- ✧ Support counselling, information and referral services for individual families
- ✧ A trained financial counsellor is available
- ✧ Advocacy on behalf of clients with other agencies
- ✧ Problem gambling counselling

WHO HELPS?

We have trained staff who will assist families within their home, through group activities or through centre based appointments.

Families are welcome to drop-in to the centre for a coffee, chat or information.

WAGGA WAGGA FAMILY SUPPORT SERVICES ENDEAVOURS TO:

- ✧ *Promote* family self - sufficiency
- ✧ *Prevent* family breakdowns
- ✧ *Provide* access to groups such as parents groups, skill building groups and self esteem groups, which offer the opportunity for mutual support and development
- ✧ *Present* the needs of families to government and other agencies to ensure that they meet the families needs rather than add extra pressure
- ✧ *Encourage* families to link into appropriate benefits and services to which they are entitled

